**MoSCoW Prioritisation**

**Below are the prioritised requirements for the application:**

Must have:

* Users must be able to register/login to the account to track their learning process.
* Users must be able to practice English with AI Chatbot.
* Users must be able to use the text and audio input to interact with AI Chatbot.
* The Chatbot must be able to generate response in the text and audio formats.
* Users must be able to make CRUD(create, read, update, delete) operation in the study plan systems.
* Users must be able to make CRUD(create, read, update, delete) operation in the review mechanism systems.
* The review system must be able to generate a default spaced repetition strategy review schedule for users.
* The review system must be able to remind users to review content upon logging into the website.

Should have:

* Users should be able to select their preferred input format (text or audio) for the AI chatbot.
* User should be able to select their preferred output (text or audio) from the AI chatbot.
* The web app should incorporate a prompts management mechanism to improve the performance of AI chatbot.
* The users should be able to select diverse chatbots for various learning purpose.
* The review system should provide overview statistics of review tasks.
* The study plan system should provide overview statistics of study plans.
* The website should feature a user-friendly interface and design.
* The system should monitor the usage frequency of AI chatbot.
* Both visitors and users could be able to view product features, contact methods, basic policy information and other relevant details.
* User should be able to register courses and create study task automatically.
* User should be able to decide the review item when study task is finished.
* User should be able to add the conversation content into the review system.

Could have:

* The users could be able to be reminded what study and review task should be finished today.
* The users could be able to view the overview statics of study plan categorized by status.
* The users could be able to view the overview statics of review items categorized by status.

Would have:

* The system would provide a wide spectrum of EFL courses.
* The system would provide various user interface themes.
* Users would be able select different study task and review item according to customized criteria.